

NOTICE OF SETTLEMENT APPROVAL WITH ACCOR, S.A.
Approved by the Superior Court of Quebec

Chafik Mihoubi v. Accor et al.
N° 500-06-001041-207

PLEASE READ THIS NOTICE CAREFULLY AS IT MAY AFFECT YOUR RIGHTS

The Superior Court of Quebec has approved a Settlement and Transaction Agreement between the Plaintiff and Defendant Accor, S.A. (« **Accor** ») and you may be entitled to an indemnity.

WHAT WAS THIS CLASS ACTION ABOUT?

The class action alleged that Accor (among other defendants) contravened the *Consumer Protection Act* by advertising prices that are lower than the price ultimately charged to consumers.

WHO CAN MAKE A CLAIM?

You may claim an indemnity if:

1. You are a natural person who did not make a reservation on behalf of a business;
2. You made a reservation for accommodation through the defendant Accor on its website or its mobile app; and
3. You paid a price higher than the price initially advertised, with the exception of fees payable under a federal or provincial law when, under this law, these fees must be collected directly from the consumer to be remitted to a public authority.

WHAT SETTLEMENT HAS BEEN APPROVED?

Accor denies any fault. Without any admission of liability, Accor has agreed to settle the litigation against it. The agreement includes the following key provisions:

- Accor will pay a lump sum of \$ 297,649,84 \$.
- An indemnity will be distributed to each Class member in the form of a cheque, or in cash (by Interac e-transfer).
- Each admissible member will receive 75% of the mandatory fees paid that were not disclosed in the price initially announced between January 27, 2017, and September 12, 2023, minus the attorneys' fees.
- Accor modified the price display on its website and mobile applications to indicate the total price of a reservation on the first screen displaying search results, without any admission of liability.

- As authorized by the Court, the class members' attorneys will be receiving legal fees representing 25% of the lump sum, plus taxes and disbursements.

HOW DO I MAKE A CLAIM?

You can receive your indemnity by check or by cash (by Interac e-transfer).

If you wish to receive your indemnity by cheque, you must inform the Administrator of your choice **NO LATER THAN February 14, 2025 by email at accsupport@conciliainc.com**.

If you do not indicate your choice by this deadline, you will automatically receive your indemnity in cash (by Interac e-transfer).

If you have not received an email and believe you are entitled to compensation, you must submit your claim, including your preference for payment in cash (via Interac e-transfer) or by check, along with your invoices by email to accsupport@conciliainc.com **NO LATER THAN 60 days following April 15, 2025**.

HOW CAN I KNOW MORE?

The full text of the agreement is available on the following website: <https://tjl.quebec/recours-collectifs/reservation-dhebergement-en-ligne/>.

For more information on the claims, please consult the Administrator's website at QuebecReservationSettlement.ca.

You can also ask questions by contacting the Administrator directly by email at accsupport@conciliainc.com

WHO ARE CLASS COUNSEL?

Trudel Johnston & Lespérance

750, Côte de la Place d'Armes, suite 90
Montréal (Québec) H2Y 2X8

Phone: 514-871-5385
Email: info@tjl.quebec
Website: <https://tjl.quebec>

Grenier Verbauwheide, Avocats, Inc.

5215, Berri Street, suite 102
Montréal (Québec) H2J 2S4

Phone : 514-866-5599
Email: info@grenierverbauwhede.ca